

Computer Repair Form

Dear Repairman:

***The Claims Office must determine the nature and cause of internal damage to the computer.
Please complete the form to the best of your ability.***

Thank You.

1. Name and Address of Repair Firm:

Phone: () _____

Claimant's Name:

Date examined _____
Name of Person Completing Form _____

2. Item Description:

Item examined _____
Manufacturer: _ _____
Year of Manufacture: _____

Item Specification:

Processor Type and Speed: _____
Hard Drive Capacity: _____
RAM Capacity: _____
☐ Internal ☐ External
Sound Card Type/Specifications: _____
Video Card Type/Specifications: _____
CD ROM Drive Type/Speed: _____
DVD ROM Drive Type/Speed: _____
Monitor Size/Description: _____
Other Components/Description: _____

3. External Damage: Please check none if there is no external damage to the item. ☐ None
Please use the following diagram to indicate the location of any external damage to the item.

<div data-bbox="159 1444 342 1549"></div>				
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Front

Left Side

Right Side

Rear

Bottom

3. External Damage (cont.)

Netherlands Law Center, Claims Office

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Please give a detailed description of the type and location of the external damage:

4. **Internal Damage:** Please check none if there was no internal damage to the item. ☐ None

Please check the components, which were damaged, and the appropriate response.

- | | |
|---|---|
| <input type="checkbox"/> Processor | <input type="checkbox"/> The Processor was loose/cracked/or broken |
| <input type="checkbox"/> Hard Drive: | <input type="checkbox"/> I physically opened the hard drive and examined it. |
| | <input type="checkbox"/> There was obvious physical damage to the inside of the hard drive. |
| | <input type="checkbox"/> I used scanning software to determine that there was damage to this component. |
| <input type="checkbox"/> Modem | <input type="checkbox"/> The modem was loose/cracked or broken. |
| <input type="checkbox"/> Sound Card | <input type="checkbox"/> The sound card was loose/cracked or broken. |
| <input type="checkbox"/> Video Card | <input type="checkbox"/> The video card was loose/cracked of broken. |
| <input type="checkbox"/> CD ROM/DVD Drive | <input type="checkbox"/> There was obvious physical damage to this component. |
| <input type="checkbox"/> Mother Board | <input type="checkbox"/> The mother board was loose/cracked or broken |
| <input type="checkbox"/> Other Circuit Boards | <input type="checkbox"/> The board was loose/cracked or broken |
| <input type="checkbox"/> Power Supply | <input type="checkbox"/> There was obviously physical damage to this component |
| <input type="checkbox"/> Monitor | <input type="checkbox"/> I physically opened the monitor casing and observed internal physical Damage |

Please give a detailed description of the type and location of the internal damage. _____

Could the type of damage observed been directly caused rough handling during shipment. (i.e. hard impact, dropping, being thrown, etc.). Yes ☐ No ☐ Can't Tell. ☐

Is there evidence to support the damage being caused by factors other than rough handling (i.e. normal wear and tear, power surge, temperature changes, foreign particles inside the machine, etc.)

☐ Yes ☐ No

Please explain

5. Estimate

Estimated Cost of Repair:

\$
\$
\$
\$
\$

\$
\$
\$
\$
\$

Estimated Cost of Replacement Part.
Please check if part was upgraded.

☐
☐
☐
☐
☐

Cleaning, adjustment, or other services

\$

TAX

\$

Labor

\$

Total

\$

Estimate Fee

\$

Please check if estimate fee will be deducted from repairs. ☐

Please indicate reason for upgrades:

- ☐ Part no longer manufactured/available
☐ Part available, but not carried by this repair firm
☐ Request of customer
☐ Other, Please specify _____

6. Market Value of Computer in Undamaged Condition: \$_____

Please print your name: _____

Signature: _____

Date signed: _____

Comments: _____

